

# **ADELAIDE INTERNATIONAL**

**Corporate Hospitality - Frequently Asked Questions 2024** 









DRIVE

### ADELAIDE INTERNATIONAL | CORPORATE HOSPITALITY FAQS 8 – 13 January 2024

Tennis hits home as the Adelaide International returns for 2024! Get up close to the action this summer as some of the world's best players head to Adelaide from 8 to 13 January.

And it's not just tennis – with live music, entertainment, bars, food trucks and premium experiences at The Drive's new facilities, the Adelaide International is the perfect way to kick start 2024 in the beautiful heart of the riverbank precinct.

It is the pinnacle of sports, entertainment and excellence, where world-class athleticism meets sophisticated luxury. Discover the best seats on offer and enjoy tennis in style with our <u>Corporate</u><u>Hospitality packages</u>.

#### Entry gates

All valid ticket holders and Corporate Suite ticket holders will be able to access the event via the main entrance located on The Drive. All entrances accommodate wheelchair access.

#### Arrival

All guests must present a ticket upon arrival for entry. Guests will be issued with a wristband to be worn for the entirety of the session to enable re-entry. Wristbands are non-transferable as they enable access into the exclusive areas.

#### SESSION TIMES | 8 - 13 January 2024

DAY SESSIONS | Monday 8 January – Thursday 11 January Gates Open: 10.00am The Sideline Suite Opens: 10.00am – Bar Opens 11.00am The Courtside Room Opens: 10.00am – Bar Opens 11.00am Match Starts: 11.00am

DAY SESSION | Friday 12 January Gates Open: 11.00am The Sideline Suite Opens: 11.30am – Bar Opens 11.30am The Courtside Room Opens: 11.30am – Bar Opens 11.30am Match Starts: 12.00pm

NIGHT SESSIONS | Monday 8 January – Friday 12 January Gates Open: 5.00pm The Sideline Suite Opens: 6.00pm | Bar Opens 6.00pm The Courtside Room Opens: 6.00pm | Bar Opens 6.00pm Match Starts: 6.30pm







Our aim is to announce the schedule of play for each day the night before. <u>Please note the above</u> is subject to change.

#### **Session information**

- Please note that the event runs a day session and night session from Monday 8 January to Friday 12 January (Saturday 13 January will be a twilight session commencing 2pm).
- It is not uncommon for day sessions to run late as this is a competitive event. Gates open for your guests to enter the venue including the centre court area at 5:00pm.
- The Sideline Suite and Courtside Room opens at 6:00pm.
- If day session matches are still in progress past 6:00pm then your guests are welcome to walk the complex including the outside courts where players may be practicing and matches may still be operating.
- They are also welcome to have a drink in the public bars.
- Once the day session is completed the venue will require 10- 15 minutes to clean and re-set the corporate facility for the comfort of your guests. *Note: this is only for the night session and if matches run past 6:00pm for the day session.*

#### Locations

#### **The Sideline Suites**

This year, we've elevated your Adelaide International experience with a brand new two-tiered structure, offering the pinnacle of comfort, style, and courtside views.

Situated on the Western side of Centre Court, The Sideline Suites redefine corporate hospitality, making it the ultimate destination to entertain your guests. What sets The Sideline Suites apart is not just the proximity to the action but the

all-inclusive experience that comes with your ticket. Indulge in a curated food and beverage menu served directly to your suite by our attentive staff.

For those moments when you want to take a break from the oncourt excitement, step into our exclusive indoor air-conditioned bar where you can relax, socialise, and soak in the atmosphere while taking in breathtaking views of the stadium and beyond.

<image>

We look forward to welcoming you to our Sideline Suites.



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Suite information:

- Lower level suites 1 12 will be situated on the court level
- Upper level suites 13 24 will be situated on our raised decking, directly behind the lower level and in front of the airconditioned bar



#### The Courtside Room

The Courtside Room is the newest function space in Adelaide and offers a premium viewing experience overlooking the East of the City to the Adelaide Hills, and the beautiful Riverbank.

Your tickets will accommodate you with elevated seating in the brand new Eastern Stand, and allow access to the exclusive bar inside The Courtside Room.

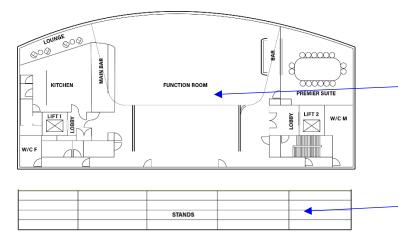
For a seamless experience, make sure to purchase one of the semi-finals or finals tickets which includes food and beverages delivered to you, ensuring you won't need to lift a finger.

Seat information:

- Easily accessible via our South Eastern gate
- Take the lift to level 2 and enter via the Courtside Room
- Your seats will be out on our terrace, allowing you a full view down to court and all the tennis action







The Courtside Room – Level 2



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Smart Casual

#### **Cloakroom Facilities**

Cloaking facilities are not available at The Drive. Items prohibited at The Drive cannot enter the venue. Please take time to review the list of prohibited items. This list can be found in the Adelaide International Conditions of Sale and Entry. If in doubt, leave it at home.

#### **Pass-outs**

Pass-outs will be allowed. Please ensure that you retain your valid event ticket as you will be required to scan your event ticket on exit and again on re-entry.

#### **First Aid**

First Aid will be available on site.

#### **Toilets**

Toilets are located at various positions around The Drive. Please bear in mind that toilets are only accessible after gates open.

#### **ATM/EFTPOS Facilities**

The Drive is a cashless venue. There are no ATMs within The Drive.

#### **No Smoking Venue**

The Drive is a non-smoking venue. There are limited designated smoking areas available outside the venue. Please ensure you receive a pass-out to ensure re-entry is permitted.

#### **Bags**

Bags may be subject to a random safety and security search upon entry. Please remember bags too large to fit under a seat cannot be brought into The Drive.

#### Weather

The Adelaide International is an outdoor event. It is recommended that patrons bring appropriate protection from sun and rain (i.e. hats, sunscreen, raincoats and warm clothing) even if seated inside corporate facilities.

#### **Prohibited Items**

For the comfort and safety of patrons and players the following items are not allowed into The Drive:

- Alcohol; animals except service animals (e.g. seeing eye dogs);
- any item that could be used as a weapon;
- beach balls and other inflatable devices, audio recorders;
- bicycles, scooters, skateboards and roller-blades/skates;
- camera tripods, monopods, telephoto camera lenses with a focal length capacity of greater than 200 mm;
- video cameras and handy-cams;



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- drink and food cans;
- chairs and stools;
- eskies and hampers;
- fireworks;
- frisbees;
- helium balloons;
- glass (including bottles);
- large containers in excess of 1.5 litres;
- flags, banners or signs larger than 1.2 m wide or with handles longer than 50 cm in length;
- musical instruments and/or amplification equipment;
- unauthorised advertising or marketing material or flyers;
- laser pointers, distress signals, whistles or loud hailers;
- dangerous goods and any other item prohibited by legislation.

Note: prams and strollers are not permitted in seating areas.

#### Parking

Wilson (30 Hindley St) and Adelaide Central Car Park (225 North Terrace) are just a short walk over the bridge to War Memorial Drive. Book now: <u>https://www.wilsonparking.com.au/find-a-park</u>

#### **UPark on Gawler**

Book now: https://upark.com.au/locations/gawler/

#### Adelaide Convention Centre

Book now: the Riverbank Car Park and North Terrace Car Park

#### Adelaide Oval Parking

> Parking Map

> Adelaide Oval pre-book online here

#### **Accessible Car Parking**

There will be limited parking available near the event site. Please note that there are some Big Bash Games on during week of the Adelaide International.